MFF Email Practices

While the MFF believes email is extremely valuable to distribute communications about the reunion and other family business, the MFF does not want family members to feel like they are being bombarded with emails and will limit the number of emails send out to family. Under normal circumstances, you should receive only five or less emails per year (and it may be as few as two).

To ensure you receive these email communications, you should do two things:

- Ensure your MFF Website profile is up to date. Instructions can be found at <u>Update Website</u> <u>Profile or Reset Password.pdf (multifamilyfoundation.org)</u>
- Add the MFF email domain or key emails to your email safe sender list (see instructions below)

Adding the MFF to your email safe sender list

If you have the capability, you should add the domain @multifamilyfoundation.org to your safe/trusted sender list (sometimes called a white list) to prevent important family information from being accidentally forwarded to your spam or junk folder. If you cannot add an entire domain, you should add the following email addresses:

- <u>mff@multifamilyfoundation.org</u> (general family information)
- <u>mfr@multifamilyfoundation.org</u> (reunion information such as the reunion mailings)
- <u>scholarship@multifamilyfoundation.org</u> (information about the MFF scholarship)
- <u>webstuff@multifamilyfoundation.org</u> (information about your website account)
- <u>noreply@myevent.com</u> (password reset emails sent by the system if you forget your password)

You can find instructions for how to add the domain or email addresses to your safe sender list for various email platforms below:

- Gmail: How to Whitelist in Gmail (lifewire.com)
- Outlook: How to Add an Address or Domain to Safe Senders in Outlook (lifewire.com)
- Mac Mail App: <u>Change Junk Mail preferences in Mail on Mac Apple Support</u>
- Yahoo! Mail: How to Add Approved Senders to Yahoo! Mail: 8 Steps (wikihow.com)